

# mxHERO Mail2Cloud

Case Study

## How PCL Construction streamlined management of project email communications

*PCL, contracted to build the new children's hospital, needed a solution to better manage the high volume of email traffic between project stakeholders.*

### Product Spotlight

- Cloud storage integration to [Outlook](#) email client
- Intelligent email [auto-filing](#) to Egnyte based on content
- Complete cloud-based service
- [Central control](#) via web-based Administration Panel
- Automatic [security](#) & governance of email content



### CONSTRUCTION

PCL is a group of independent construction companies that carries out work across Canada, the United States, and Australia. These diverse operations in the civil infrastructure, heavy industrial, and buildings market are supported by a strategic presence in 31 major centers. PCL operates with more than 4,000 employees and an annual construction volume exceeding \$6B.

### Challenge

Any large construction project involves many constituents. Whether suppliers, contractors, field managers or the customer, invariably the primary means of communication is email. Projects are modified, blueprints adjusted, budgets extended, statements of work revised usually via email messages. Email is an important record of transaction and agreement, compliant communications, and regulated conversations. Just like with files, PCL needed to manage email to meet regulatory, compliance, and organizational information security and retention policies.

Although email management solutions exist in the market, PCL was looking for a solution that could consolidate their email with their document content already being stored in their Egnyte cloud storage service. By reducing the number of disparate information "silos", PCL would be able to reduce costs and increase productivity by leveraging the knowledge and adoption of their existing Egnyte system.



Projects & their constituents communicate primarily through email

## Solution

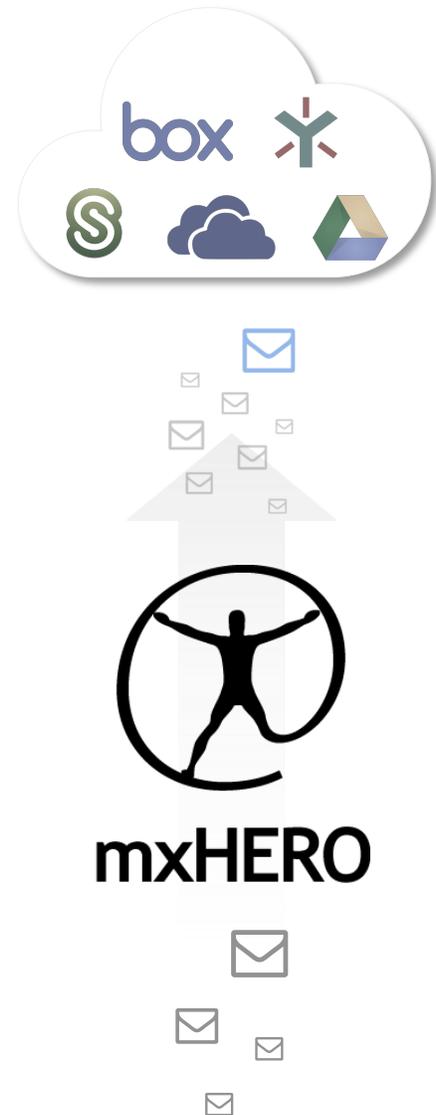
In December of 2017, PCL deployed mxHERO's Mail2Cloud service to project stakeholders. Mail2Cloud is a software service that provides flexible capture, intelligent filing and optimization of email into cloud storage services.

Using Mail2Cloud's Outlook plugin, PCL employees drag & drop select emails directly into their Egnyte cloud storage file system that appears in their Outlook window. In addition, stakeholders can forward or copy emails from any device and mxHERO will automatically file the message to target folders based on analysis of the email contents.

Email saved to Egnyte through Mail2Cloud is optimized for cloud storage management. Email attachments are saved separately and linked to a PDF version of the email message. The original email is also preserved.

Leveraging Egnyte's support for metadata fields, Mail2Cloud ensures that all email content (message & attachments) can be rapidly searched from within Egnyte or directly from within Outlook. Employees can now find important project communications, without having to have been part of the original email exchange. Emails can be viewed as documents directly from Egnyte without the need of an email client. For example, an email exchange over a change order can be viewed from the construction site by an authorized user via the Egnyte mobile app, even if he was never part of the original discussion.

Furthermore, Egnyte's powerful collaboration features allows employees to discuss, and share select messages securely. Finally, if an employee leaves the project, their project emails are readily accessible from Egnyte and no longer trapped in their email account.



**mxHERO captures emails from any source, intelligently analyzes the contents and auto-files to the correct cloud folder**

## Additional Information

Website: <http://mxhero.com>

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